

LUCA

GUEST COVID STATEMENT

HEALTH CHECKS

Health checks will be completed daily as staff arrive at work and anyone displaying Covid symptoms will be excluded from the workplace..

REVISED SPACING

We have made some small adjustments to the seating arrangements around the restaurant to allow for a one metre distance between guests, whilst also installing some screens where necessary.

DISCREET TEMPERATURE CHECKS

We will be checking the temperature of guests on arrival. Any parties with a guest registering a temperature of 37.8 or above will be asked to reschedule their reservation.

HAND SANITISER

Guests will be asked to sanitise their hands upon arrival and will find multiple hand sanitising stations around the restaurant.

HOUSEHOLDS/SOCIAL BUBBLES

Reservations are limited to the maximum number of individuals and households currently permitted by government guidelines.

STRICT HANDWASHING REGIME

Staff have been trained on effective hand washing and we have implemented an increased hand washing schedule across all departments.

COVID RISK ASSESSMENT

We have undertaken a full covid risk assessment to ensure Luca is safe for guests and employees, and to mitigate risks where possible.

TEST AND TRACE

We will be taking contact details from the head of walk in parties to help with testing and tracing.

MENUS

We will be offering single use food menus as well as QR codes, allowing guests to access menus digitally on their own devices. The wine and drinks list will be displayed on an electronic tablet.

TWO TEAMS

As per government guidance we have created two separate teams who will work opposite days at the restaurant to limit the risk of transmission.

STAGGERING ARRIVAL TIMES

We have changed shift patterns so staff are able to arrive safely and separately to work.

ENHANCED CLEANING

As well as enhanced cleaning of 'high touch' areas, using chemicals that are highly effective against viruses, we will be regularly sanitising the guest bathrooms and installing hand sanitiser stations throughout the building. The entire restaurant will be deep cleaned daily.

NATURALLY GOOD AIR FLOW

Luca is a large, spacious restaurant with naturally good air flow. When the weather permits, the entrance and terrace doors will be open to aid further air flow, with our air conditioning units providing additional fresh air.

MASKS

Every member of staff will be wearing a clean face mask for each service.

OUTDOOR SEATING

We have an exterior, open air terrace at Luca and while it is not bookable as it is weather dependent (we are working on fixing this), we will always use it when possible.